

A Job at a Retailer

I work as a sales associate for my local retail store. It is located about two miles away from where I live, and it is in the city. It towers all the other buildings around it and is three stories tall.

For my job, I help customers reach high items or find items that they need help looking for. There are two ways that a customer can signal for help. The first is that they can directly call out to me if I am standing nearby. The second is that they can push a service button that will notify me. After I receive the location of where the customer pushed the button, I go to them and assist them.

Did you understand the text?

1) What type of job does the narrator have?

- a) Sales associate
- b) Office manager
- c) Cashier
- d) Administrative assistant

2) Where is the narrator's job located?

- a) In a mountainous area
- b) In the city
- c) In a forest
- d) On a farm

3) What is one way for the narrator to help customers?

- a) Lead them out of the store
- b) Reach high items
- c) Check out their items
- d) Provide technical support

4) How tall is the building in which she works?

- a) Three stories tall
- b) Two stories tall
- c) Four stories tall
- d) One story tall

5) What can a customer do to get help from the narrator?

- a) Call the narrator with a phone booth
- b) Ring a bell
- c) Knock on a desk
- d) Push a service button

6) What kind of store does the narrator work at?

- a) A retail store
- b) A farmer's market
- c) A grocery store
- d) An automobile repair shop